

Privacy Policy

Updated August 2026

LDI Textiles ("us", "we", or "our") operates the lditextiles.com website (the "Service").

This page informs you of our policies regarding the collection, use, and disclosure of Personal Information when you use our Service.

We will not use or share your information except as described in this Privacy Policy.

We use your Personal Information to provide, maintain, and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy. Unless otherwise defined herein, terms used in this Privacy Policy have the same meanings as those defined in our Terms and Conditions.

Information Collection and Use

While using our Service, we may ask you to provide certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your email address, name, phone number, postal address, company information, and project-related information ("Personal Information"). We collect this information to provide the Service, identify and communicate with you, respond to your requests and inquiries, process and fulfill your orders, provide product samples or information you request, and improve our products and services.

Log Data

We may also collect information that your browser sends whenever you visit our Service ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

In addition, we may use third-party services such as Google Analytics to collect, monitor, and analyze this type of information to improve our website, products, and services. These third-party service providers maintain their own privacy policies addressing how they use such information.

Cookies

Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device.

We use cookies to collect information and improve your experience while using our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. Most browsers provide information on how to accept cookies, disable cookies, or notify you when a new cookie is received.

If you do not accept cookies, you may not be able to use certain portions of our Service.

Do Not Track Disclosure

Some web browsers offer a "Do Not Track" ("DNT") setting that allows users to indicate a preference regarding online tracking.

Because there is currently no universally accepted standard for responding to DNT signals, our website may not respond to all DNT browser settings or mechanisms.

Service Providers

We may employ third-party companies and individuals to facilitate our Service, provide services on our behalf, perform Service-related functions, process payments, deliver products, or assist us in analyzing how our Service is used.

These third parties may have access to your Personal Information only to perform specific tasks on our behalf and are obligated not to disclose or use the information for any other purpose.

Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials, product updates, event information, and other information that may be of interest to you.

You may opt out of receiving any or all of these communications by following the unsubscribe instructions included in our emails or by contacting us directly.

Payment Information

LDI Textiles may collect payment information when processing customer orders. Payment information is used solely for authorized business transactions and order fulfillment.

Unless a customer specifically requests that payment information be retained for future purchases, credit card information will be securely destroyed after the transaction has been processed and any necessary business requirements have been satisfied.

When a customer requests that payment information be maintained on file for future transactions, LDI Textiles will store such information securely and retain it only for legitimate business purposes. Customers may request removal of stored payment information at any time.

LDI Textiles does not retain credit card security codes (CVV/CVC) following transaction authorization.

Compliance with Laws

We may disclose your Personal Information where required to do so by law, regulation, court order, subpoena, or other legal process, or if we believe that such action is necessary to comply with legal obligations, protect and defend our rights or property, prevent fraud, or protect the security and integrity of our Service.

Security

We value the security of your Personal Information and strive to implement and maintain reasonable administrative, technical, and physical safeguards designed to protect the information we collect from unauthorized access, destruction, use, modification, or disclosure.

However, no method of transmission over the Internet or method of electronic storage is completely secure, and we cannot guarantee the absolute security of your information.

International Transfer

Your information, including Personal Information, may be transferred to and maintained on systems located outside your state, province, country, or other governmental jurisdiction where privacy laws may differ from those in your jurisdiction.

If you provide information to us, you consent to the transfer and processing of that information in accordance with this Privacy Policy.

Links to Other Sites

Our Service may contain links to websites that are not operated by us. If you click on a third-party link, you will be directed to that third party's website.

We strongly encourage you to review the privacy policy of every website you visit. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party websites or services.

Children's Privacy

Only persons age 18 or older have permission to access our Service. Our Service is intended for business and professional audiences and is not directed toward children under the age of 13.

We do not knowingly collect personally identifiable information from children under the age of 13. If we become aware that we have collected Personal Information from a child under the age of 13

without appropriate parental consent, we will take reasonable steps to remove that information.

Data Retention

We retain Personal Information only for as long as necessary to fulfill the purposes described in this Privacy Policy, comply with legal and regulatory obligations, resolve disputes, and enforce our agreements.

When Personal Information is no longer required, we take reasonable steps to securely delete, destroy, or anonymize the information.

Changes to This Privacy Policy

This Privacy Policy is effective as of July 2026 and will remain in effect except with respect to any future changes to its provisions, which will become effective immediately upon being posted on this page.

We reserve the right to update or change this Privacy Policy at any time. Your continued use of the Service after any modifications are posted constitutes your acknowledgment of those modifications and your agreement to be bound by the revised Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify users by posting a prominent notice on our website or through other appropriate means.